

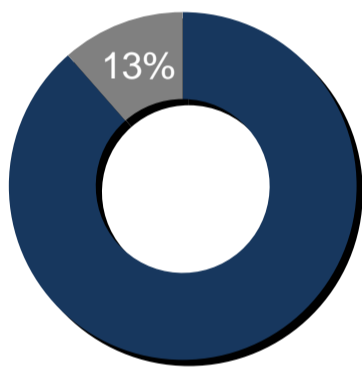
ARE YOU GETTING THE RIGHT BULLHORN ALERTS?

Bullhorn remote monitors let you rest easy, knowing that you'll receive information about any issue that requires your attention. However, that's only the case if you've configured all the appropriate alerts.

THERE ARE FOUR ALERT TYPES AVAILABLE IN BULLHORN WEB

	WHAT THEY DO	WHY USE THEM
DATA	Data alerts notify you of an alarm event for a data point, such as an out-of-spec channel measurement, low battery voltage, power on reset, or RSSI reading.	Get notified when your RMU battery starts to get low, so your RMU doesn't die and leave your pipeline at risk before your next maintenance visit.
ACTIVITY	Activity alerts notify you when your Bullhorn unit transmits an unusual number of packets (too few or too many) within a certain number of days.	Immediately inspect Bullhorn units that are not transmitting data. Without activity alerts, you may not realize your unit(s) stopped transmitting.
STATUS and PACKET	Status alerts notify you when your Bullhorn changes from one operating state to another, such as normal to alert, normal to interrupting, or open to closed digital state. Packet alerts notify you when your Bullhorn transmits a normal, alarm or test packet.	Monitoring the pipeline is a 24-hour job. Stay on top of state changes so you always know what's going on with your Bullhorn units. For example, immediately be notified of alarm events such as low amp readings or when a compressor goes down.

FEW USERS TAKE ADVANTAGE OF ALERTS



- Total active Bullhorn units
- Units that generate alerts in a typical week

IN FEBRUARY 2018, ONLY ONE OUT OF TEN BULLHORN UNITS GENERATED ALERTS



WHY CONFIGURE ALL FOUR ALERT TYPES?

IDENTIFY PROBLEMS IMMEDIATELY

PRIORITIZE PREVENTATIVE MAINTENANCE ACTIVITIES

AVOID DATA OVERAGES

Tips for working with alerts. Configuring your alerts is straightforward and shouldn't take much time. Here are some tips to keep in mind when working with Bullhorn Web alerts:

- Try our support site – Our team is hard at work on new support articles for Bullhorn Web. When setting up alerts or revisiting configurations, [this Bullhorn support article on alerts](#) may be particularly helpful.
- Apply alerts to all your Bullhorns at once – Do you want to apply one alert configuration to all your units? Bullhorn Web templates will allow you to do this in just a few clicks, rather than configuring each unit individually. For more information, see [this Bullhorn support article on templates](#).
- Use reports to view your alert history and configurations at a glance – Bullhorn Web reports can show you what alerts have gone off in the past, and allow you to quickly review all your alert configurations at the same time. For more information, see [this Bullhorn support article on reporting](#).